

NOTICE OF C61 SERIES PRODUCT DISCONTINUATION

To: Valued Partners and Customers

1. Discontinuation Decision and Rationale

We sincerely thank you for your long-standing trust in and support for the C61 series products. After careful internal review, we have decided that the C61 series will enter the End-of-Life (EOL) process, effective from the date of issuance of this notice.

The primary reason for this discontinuation is that our new-generation C63 platform has achieved full-scale mass production and matured. As the complete replacement model for the C61 series, the C63 delivers comprehensive improvements in overall performance, system version, and supply assurance, and is better positioned to meet your future business scenarios and long-term operational needs.

Availability of the discontinued models is subject to existing inventory and assembleable quantities.

2. Affected Products and Order Acceptance Policy

Order acceptance notes:

- Orders for the 4+64G configuration above are not subject to a total volume cap; they will be allocated on a first-confirmed, first-served basis until stock is exhausted.
- The 3+32G configuration will no longer be accepted from the date of issuance of this notice.

No.	Product Model and Configuration	Order Acceptance Policy
1	C61 (4+64G)	Orders accepted, until stock is exhausted
2	C61 (3+32G)	No longer accepting orders

3. Discontinuation Timeline

The applicable cutoff dates for each stage of this discontinuation are set out below. We kindly ask that you take note and plan ahead:

- October 18, 2026: this notice is issued and the EOL process officially commences.
- After April 18, 2027: no further C61 series hardware orders will be accepted.

- After May 18, 2027: no new or renewed C61 series extended-warranty service contracts will be signed.
- After June 18, 2027: no further shipments will be made.
- After April 18, 2028: software and firmware updates will no longer be provided.
- After April 18, 2030: spare parts and repair services will no longer be provided.

4. Order and Purchase Policy

- (1) Subsequent orders are limited to the acceptable configurations listed in the table above (4+64G), with a window of 6 months from the date of issuance of this notice, allocated on a first-confirmed, first-served basis until stock is exhausted.
- (2) All subsequent orders, once confirmed, are Non-Cancellable, Non-Returnable (NCNR) orders.
- (3) Production scheduling follows receipt of payment after order confirmation; prices and payment terms are subject to the quotation confirmed by both parties.
- (4) If you have any further volume requirements, please ensure order confirmation is completed before the final order cutoff date.

5. Service Commitments and Disclaimers

Within the valid warranty period and service contracts, we will continue to provide technical support, software and firmware updates (until the final update date), and hardware repair services (until the final repair date) for sold C61 series products, with spare-part pricing and repair procedures unchanged.

Supply and repair of discontinued models are limited to existing and reasonably obtainable materials. If certain faults cannot be repaired due to upstream component discontinuation, we will promptly inform you and work with you to arrange a suitable resolution, such as repair with substitute parts or whole-unit replacement.

6. Replacement Products

Our new-generation C63 series will serve as the complete replacement for the C61 series. It also adopts the Qualcomm 6115 platform, currently runs Android 13 (with Android 16 support upcoming), offers configurations such as 4+64G and 6+128G, and supports the SE5800 long-range scan engine.

To support a smooth transition, we will provide a comparison of differences between old and new models with migration guidance, samples and testing support for the replacement model, and the necessary technical liaison and transition assistance. For detailed replacement model information and migration policy, please contact our sales representative.

7. Recommended Actions

- (1) Take inventory of your in-use C61 devices and spare-part stock, and assess requirements during the transition period.
- (2) If you have further procurement needs, complete order confirmation before the final order cutoff date.
- (3) Contact our sales representative to develop a migration plan to the C63 series.

8. Contact Information

If you have any questions about this notice, or need detailed information on subsequent orders and replacement products, please contact our sales representative.

We sincerely apologize for any inconvenience this may cause and thank you for your understanding and cooperation. This notice is hereby given.

Shenzhen Chainway Information Technology Co., Ltd

October 18, 2026